1. GENERAL DESCRIPTION

This Product Specification sets out the details of the provision by CDK to Customer of CDK’s Mobile Showroom Product (MS). Mobile Showroom enables Customer to use networked mobile devices to access the Showroom module of the DMS.

Capitalised terms used in this Product Specification but not defined shall have the meaning given to such terms in CDK’s Standard Terms and Conditions.

2. THE SERVICE

2.1 The MS Service includes:

2.1.1 a licence to use CDK’s MS software for the duration;

2.1.2 implementation and standard configuration of the MS software; and

2.1.3 provision of support and maintenance services for the MS software in accordance with CDK’s Product Specification for Support and Maintenance Services.

3. EXCLUSIONS

3.1 The MS Service does not include any of the following, which CDK may at its sole option provide to Customer on request in accordance with the CDK Rates:

3.1.1 all configuration changes that in CDK’s reasonable opinion are not standard;

3.1.2 fault resolution of internet connections, wireless networks or Devices not provided or supported by CDK;

3.1.3 the provision and configuration of Devices;

3.1.4 a site survey to establish Customer’s wireless network requirements; or

3.1.5 any other goods or services not listed in section 2.1 of this Product Specification.

4. REQUIREMENTS FOR PROVISION OF SERVICE

4.1 Customer shall:

4.1.1 undertake a site survey to establish Customer’s wireless network requirements and at its cost provide suitable Devices and an appropriate wireless network connection between the Customer site and the Devices operating the MS software;

4.1.2 ensure the Devices used meet CDK’s minimum specification for use with MS from time to time; and

4.1.3 ensure that it has in place at all times a contract with CDK for the provision of a DMS that meets the minimum requirements for use with MS advised by CDK from time to time.

5. TERM

The MS Service shall terminate automatically on the earlier of the termination or expiry of the contract that Customer has with CDK for the support and maintenance of a DMS.